

Report of Performance Measures and Standards

Each year, Davidson County Community College, along with the other colleges in the North Carolina Community College System (NCCCS), reports data on eight Performance Measures and Standards. The data give prospective and current students the opportunity to determine how their college is performing in relation to all other NCCCS institutions and the standards set by the state. The data are also used to determine the progress of each college and the NCCCS in attaining system-level goals and meeting required standards. The eight standards cover a variety of factors, including student retention and graduation, passing rates in courses and on certification examinations, student and employer satisfaction, and other areas of importance. Any questions regarding the Performance Measures and Standards may be directed to the Coordinator, Institutional Research Services at DCCC.

Davidson County Community College

Summary Report on Performance Measures and Standards

2010 Critical Success Factors (2008-09 Reporting Year)

Measure

A. Progress of Basic Skills Students

- The percentage of students in Adult Basic Education, Adult High School, Compensatory Education, ESL, and General Educational Development:
- Progressing within a level of literacy
- Completing a level entered or a predetermined goal
- Completing the level entered and advancing to a higher level

Performance Standard- 75%

2010 Results - All NC Community Colleges - 84%
 2010 Results - # Colleges Meeting Standard
 55/58
 2010 Results - DCCC 97%

B. Passing Rates on Licensure and Certification Exams*

- The percentage of first-time test-takers passing an examination required for NC licensure or certification prior to practicing in the profession.

Performance Standard

Exceptional Performance
 80% aggregate passing rate and a
 70% passing rate on all exams
Successful Performance
 80% aggregate passing rate

2010 Results - All NC Community Colleges - 86%
 2010 Results - # Colleges Meeting Standard
 47/58
 2010 Results - DCCC 88%

C. Performance of College Transfer Students

- The percentage of community college students who received an AA, AS, or AFA degree and/or completed 24 or more hours of college transfer courses at a community college who earned at least a 2.0 GPA after 2 semesters at a UNC System institution and at private institutions providing this data.

Performance Standard

Exceptional Performance
 - Performance Equivalent to Native UNC
 Sophomores and Juniors (2010 = 86%)
Successful Performance
 83% of transfers will earn a 2.0 or higher

2010 Results - All NC Community Colleges - 85%
 2010 Results - # Colleges Meeting Standard
 37/58
 2010 Results - DCCC 83%

D. Passing Rates of Students in Developmental Courses

- The percentage of students who completed developmental English, math, or reading courses with a grade of "C" or better.

Performance Standard - 75%

2010 Results - All NC Community Colleges - 80%
 2010 Results - # Colleges Meeting Standard
 47/58
 2010 Results - DCCC 75%

E. Success Rate of Developmental Students in Subsequent College-Level Courses

- The performance of developmental students in subsequent college level courses.

Performance Standard

80% of students taking developmental courses will pass the first subsequent college-level English or mathematics course.

2010 Results - All NC Community Colleges - 87%
 2010 Results - # Colleges Meeting Standard
 58/58
 2010 Results - DCCC 84%

F. Satisfaction of Program Completers and Non-Completers

- This measure reports the proportion of graduates and early leavers who indicated that the quality of college programs and services met or exceeded their expectations.

Performance Standard - 90%

2010 Results - All NC Community Colleges - 96%
 2010 Results - # Colleges Meeting Standard
 58/58
 2010 Results - DCCC 96%

G. Curriculum Student Retention and Graduation

The percentage of students who:

- Complete a curriculum program with a certificate, diploma, or degree
- Did not complete a program but continued their enrollment in either curriculum or Continuing Education programs
- Transferred to a university or another community college

Performance Standard - 65%

2010 Results - All NC Community Colleges - 72%
 2010 Results - # Colleges Meeting Standard
 58/58
 2010 Results - DCCC 73%

H. Business/Industry Satisfaction with Services Provided

- The percentage of a sample of businesses and industries who have received services from a community college indicating that their expectations have been met.

Performance Standard - 90%

2010 Results - All NC Community Colleges - 94%
 2010 Results - # Colleges Meeting Standard
 56/58
 2010 Results - DCCC 93%

- * **Measure B** - All state licensure exams are reported using the fiscal year, except EMT, Nursing, PTA, and VMT, which use the calendar year.