

HOW DO I LOG IN?

This is a document to answer common questions about all the services at DCCC to which you can login. Services that have the same username and password are grouped together.

Desktop Computer/GroupWise/HelpSTAR (helpdesk)

Your **username** should be your first initial, middle initial and first 6 characters of your last name, like: Bob G.

Johnson = bgjohnso. If we do not have a middle initial for you, it will be bjhnso.

Your **password** cannot be reset remotely. If it expires you must log into your computer and follow the prompts. If you do not login on campus you will need to contact IT at 336 249 8186 x 6232.

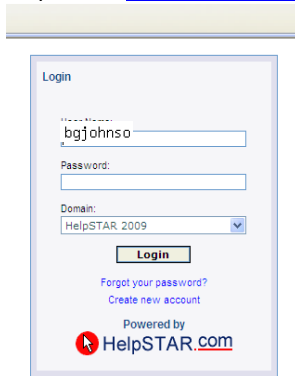
Desktop login window



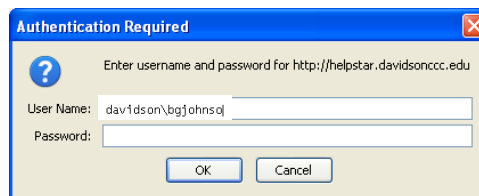
GroupWise: <http://dcccgw.davidsonccc.edu> (from any web browser)



HelpSTAR: <http://helpstar.davidsonccc.edu> (from Internet Explorer only)



or

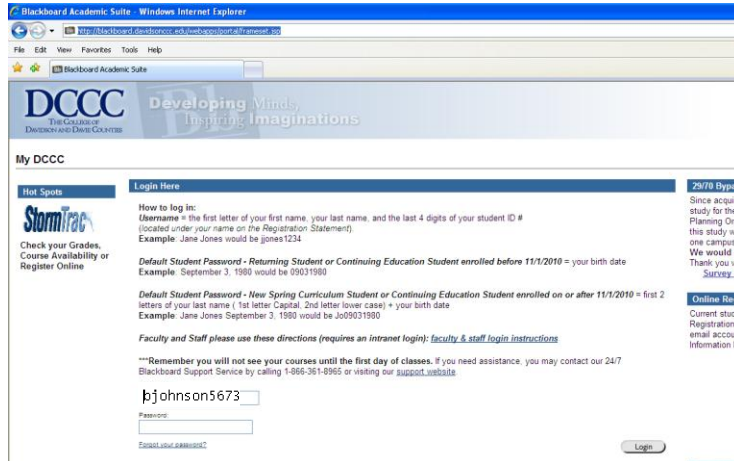


NOTE: Be sure to enter "davidson\" (without the quotes) before your username in the User name field for HelpSTAR, for the second example.

Blackboard (<http://blackboard.davidsonccc.edu/webapps/portal/frameset.jsp>)

Your **username** is your first initial, full last name, and last 4 digits of your Datatel ID. For example: Bob G. Johnson, ID 0045673 = bjohnson5673.

Your **password** by default is your full last name (first letter capital) and the FIRST 4 of your SSN. For example: Bob G. Johnson, SSN 111223333 = Johnson1112. You can reset your password by following the "Forgot your password?" link on the main page of Blackboard. You must have a valid E-mail address in Blackboard.



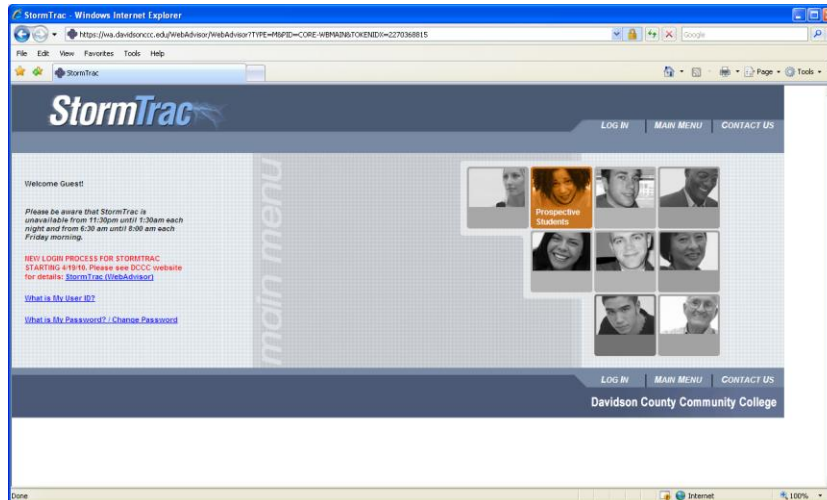
StormTrac/New DCCC Intranet/MoodleRooms

StormTrac (<https://wa.davidsonccc.edu/WebAdvisor/WebAdvisor>)

Your **username** is your first initial, full last name, and last 4 digits of your Datatel ID. For example: Bob G. Johnson, ID 0045673 = bjohnson5673.

Your **password** by default is your full last name (first letter capital) and the FIRST 4 of your SSN. For example: Bob G. Johnson, SSN 111223333 = Johnson1112. You may reset your password here:

<https://dcclogic.davidsonccc.edu>.



MoodleRooms (<https://davidsonccc.mrooms3.net>), (NOTE: your username and password will be the same as StormTrac).

The screenshot shows the MoodleRooms website for Davidson County Community College. The page layout includes a top navigation bar with the DCCC logo and a login status indicator. On the left, there is a calendar for July 2011 and a list of recent news items. The main content area features a 'Students' section with instructions on how to find courses, a 'Faculty' section with information on course availability, and a 'DCCC News' section with two recent announcements: 'Register For Classes' and 'Grade Reports For Con Ed No Longer Mailed'. On the right side, there is a login form with fields for 'Username' and 'Password', and a 'Login' button. Below the login form, there are 'Login Directions' and a 'support website' link.

New DCCC Intranet (<https://sites.google.com/a/davidsonccc.edu/dcccintranet>) (NOTE: your username and password will be the same as StormTrac; however, password resets are not automatic and may require a few hours to update.)

The screenshot shows the DCCC Intranet sign-in page. The page has a blue header with the DCCC logo and the text 'Welcome to Davidson County Community College'. Below the header, there is a sign-in form with fields for 'Username' and 'Password'. The 'Username' field contains '@davidsonccc.edu'. There is a 'Stay signed in' checkbox and a 'Sign in' button. Below the sign-in form, there is a link for 'Can't access your account?'. At the bottom of the page, there is a footer with the text '©2011 Google Privacy Policy - Terms of Service' and 'Powered by Google'.